



Register today for Customer Education's **Important2Know Free Training 2024**

This June, Teradata Customer Education is pleased to announce, Important2Know training and this free learning session will cover Teradata VantageCloud Lake and ClearScape Analytics. There are no required prerequisites. The dates and times for this course vary depending on region. Please, refer to the information below to see the course date and time that is applicable to you.

Teradata VantageCloud Lake is a groundbreaking, cloud-native offering built on an entirely new architecture. It brings the proven power of Teradata Vantage to a broader range of workloads, including ad hoc, exploratory, and departmental use cases.

Teradata's ClearScape Analytics has seen significant additions. ClearScape Analytics continues to drive value across the enterprise, maximizing AI opportunity.

- EMEA - June 25, 2024, 9:00 AM - 1:00 PM (CEST)
- Americas - June 25, 2024, 9:00 AM - 1:00 PM (PDT)
- APJ/AUS (2 days) - June 25 & 26, 2024, 02:00 PM - 04:00 PM (AEST)

For more information, please refer to [course page on TU](#).

The courses are free of charge. To register, please [log in here](#).

New to Teradata University? Create an account [here](#).

Teradata Live Demos: Fast-Track Customer Complaint Resolution With Generative AI

Join us for a Live Demo on Wednesday, May 29 at 8:00 a.m. PT | 3:00 p.m. GMT to see firsthand how you can more quickly resolve client issues with the Customer Complaint Analyzer, a new Solution Accelerator from Teradata VantageCloud. Powered by generative AI, it enables organizations to easily classify complaints, automate responses, and optimize complaint resolution.

For more information click [here](#).

[Register now →](#)

Teradata Vantage Essential 2024 and the New Clearscope Analytics Curriculums

Starting this month, the new [Vantage Essential 2024](#) curriculum is available, leveraging foundational Vantage courses to ensure that you have the building blocks to perform your job.

In addition, the Clearscope Analytics curriculum – at the [FOUNDATIONAL](#) and [PROFESSIONAL](#) levels – is being offered. All curriculums also have digital badges provided upon completion. In all cases, you will receive credit for any courses completed from retired curriculums, so you will not need to take these requirements again.

For more information reach out to certification.teradata@teradata.com

Teradata Certification Updates

Teradata Certification is dedicated to providing high-quality, up-to-date exams, allowing skilled individuals to demonstrate their proficiency by earning relevant certifications. Currently, the Teradata Certification program is undergoing significant changes due to advancements in Teradata technology.

Here are the current key updates:

1. [New VantageCloud Lake Associate 2.0 Exam](#):
 - o [Registration](#) for the VantageCloud Lake Associate 2.0 exam opens on May 1, with the first exam delivery on May 8, 2024.

- The existing VantageCloud Lake Associate exam will have its last delivery on July 31, 2024, except for the Japanese version, which will continue to be offered.
- 2. Vantage Data Science, Vantage Analytics, and Vantage Architecture Exams:
 - The last opportunity to take these exams will be on July 31, 2024.
- 3. Vantage Associate 2.3 Exam:
 - The final exam delivery for Vantage Associate 2.3 is scheduled for May 31, 2024.
 - The current Vantage Associate 2.4 exam is already live.

Stay tuned for further updates on the Teradata Certification strategy!

Questions? Contact us at certification.teradata@teradata.com.

Teradata Virtual User Group Sessions on Teradata University

The Customer Success team proudly presents User Group Webinars for Q2 across regions live!

You can view the details in a workspace in [Teradata University Workspace](#).

Upcoming live Sessions for May 2024:

1. Teradata VUG: ClearScape Analytics including AI & ML - Getting value from your model: productionizing and monitoring
2. Teradata VUG: Teradata 101 + Toolkit - Introduction to Vantage Cloud Lake & the Console
3. Teradata VUG: Vantage Design & Administration - Time Travel: Temporal Tables in Teradata Vantage
4. Teradata VUG: Vantage Design & Administration - Automate, Control, Monitor: Teradata Data Mover Unleashed!
5. In Spanish: Teradata VUG: Teradata 101 + Toolkit - Teradata Active Systems Management (TASM) Basics
6. In Spanish: Teradata VUG: Vantage Design & Administration - DBA Differences: Moving from On-Prem or DIY Teradata Vantage to Teradata Vantage As a Service

We understand that time zones can be a challenge, so we've provided flexibility. You can choose the session which is suitable to you to join.

Please refer the schedule in our [Virtual User Group Workspace](#) and click on the links to register for the sessions you are interested to attend.

All VUG sessions are recorded and in case you had missed our sessions, can find them in [Teradata University](#) in the Virtual User Group Workspace.

If you got any questions please reach out to [Customer Education Team](#).

Hands-On Virtual Classes in 2024

Find a class in your time zone, and check back for added sessions:

[View Public Schedule](#)

* Virtual Instructor-Led classes are live with hands-on labs and have an associated cost.

For scheduling, pricing, or to inquire about a different class, please contact customer.education@teradata.com

Helpful Links You Can Use

- [Teradata University Home Page](#)
- [Online Teradata University Course Catalogue](#)
- [Microlearning and Techbytes](#)
- [Teradata Getting Started Resources](#)
- [Teradata Software Download Home Page](#)
- [Teradata Newsletters](#)

How Can We Help You?

Remember that we are here to help, from finding the right on-demand course to scheduling a private virtual class for your organization. [Reach out](#) at any time for guidance, questions, or even suggestions.

If you got this newsletter forwarded and you would like to register for it, please visit [Teradata | Preference Center](#) and register to Training & Certification with your company email.



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